

Victor Neo / Carousell

The Broken Feedback Loop in Eng Management Communities



@victorneo The Broken Feedback Loop





Every company will be engaging in DevRel.





We're at @thecarousell today doing #Hacktoberfest! May the source be with you all! #JuniorDevSG #JuniorDevLife @CarousellEng @victorneo







JUL 25

BLOCK71 Happy Hour: Managing growth (the tech way) with Carousell

by BLOCK71 San Francisco

Free

Sales Ended

DETAILS



Singapore Appium Meetup

Singapore, Singapore · 165 members · Public group @



Organized by Syam S. and 3 others

Share: 🚹 💆 in

About

Meetups

Members

Photos

Discussions

More

Join this group





▲ 主辦單位 Golang Taiwan

這次 GTG #31 由 2 位講者帶來分享 We'll have 2 speakers for GTG #31

Golang TW Meetup

19:30 ~ 20:10: 用golang 開發金物流微服務架構經驗分享 (What we learnt in using golang to build payment and shipping system)

講者 Ronald Hsu (Hothero) - Carousell Senior Software Engineer

議程摘要: 將分享過去半年用 golang 搭配 gRPC 建構微服務過程中,在架構設計、第三方串接、golang 實作上所學到的大小事。



For many companies, you are

trying build or help grow communities.

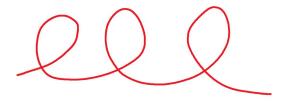
	_	
-		

				_
-	=	=	-	4
d	đ		ä	
۹	y	*	ч	2
₹	C		1	€

My experience in building up Eng Management Community in Singapore



The world operates in the form of a feedback loop.





(Modern) Coding is form of fast feedback loop





Typical cycle time: Minutes to Hours









Typical cycle time: Months to Years

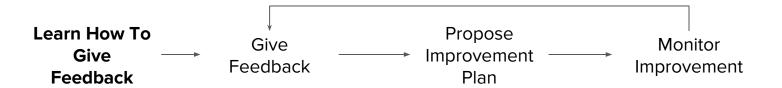


(Technically, people related matters takes **forever** to see the effect.)



Typical cycle time: Months to Years



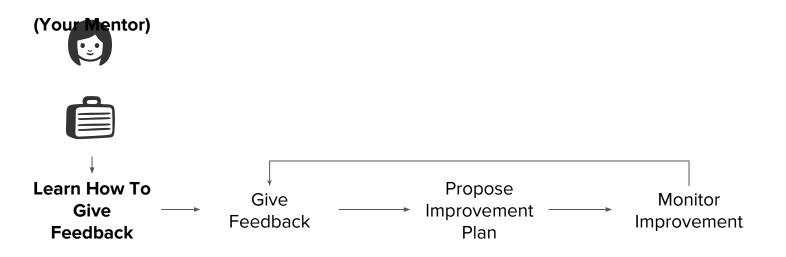




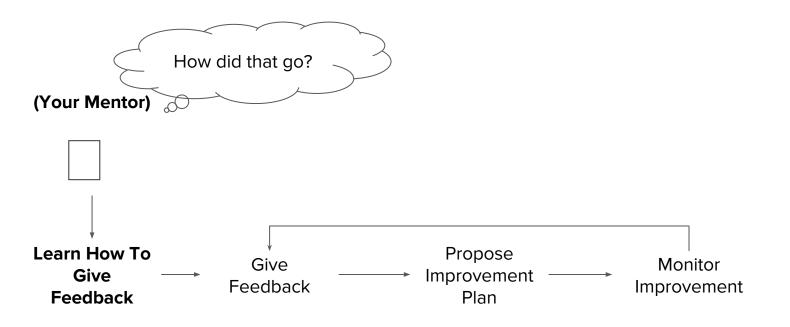
Imagine not getting feedback on your plans and actions.











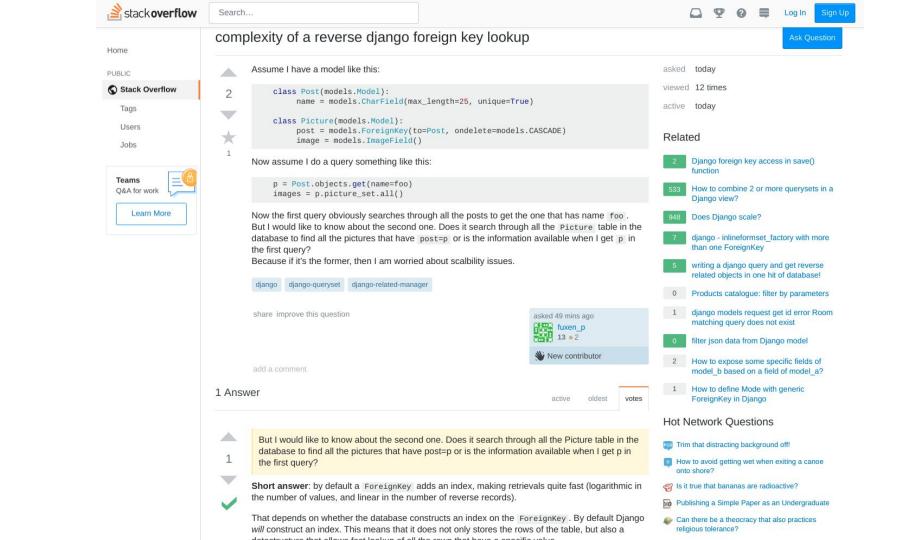


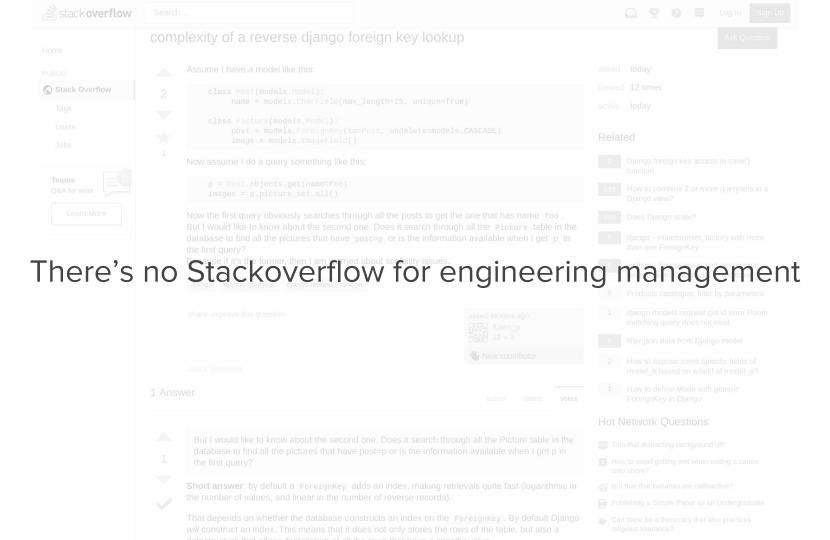


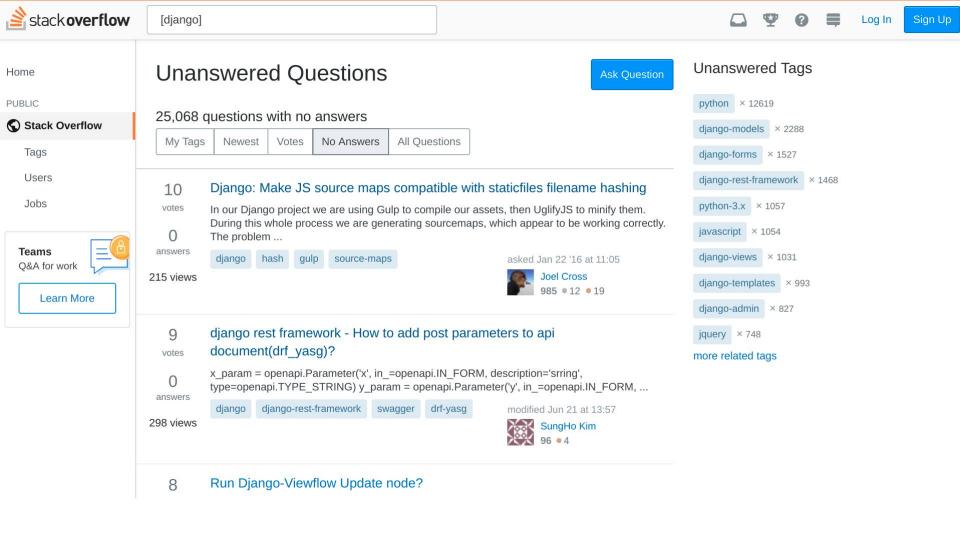


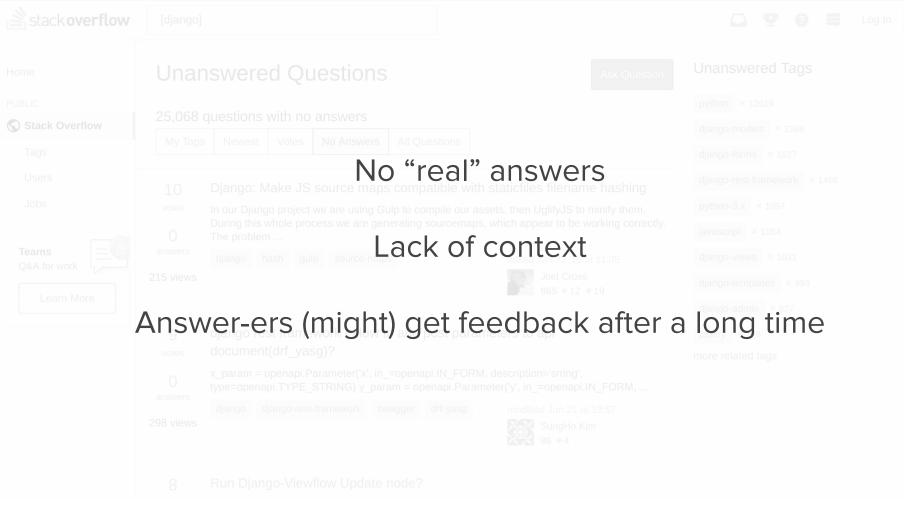
It's way easier to build feedback loops for **technical questions.**













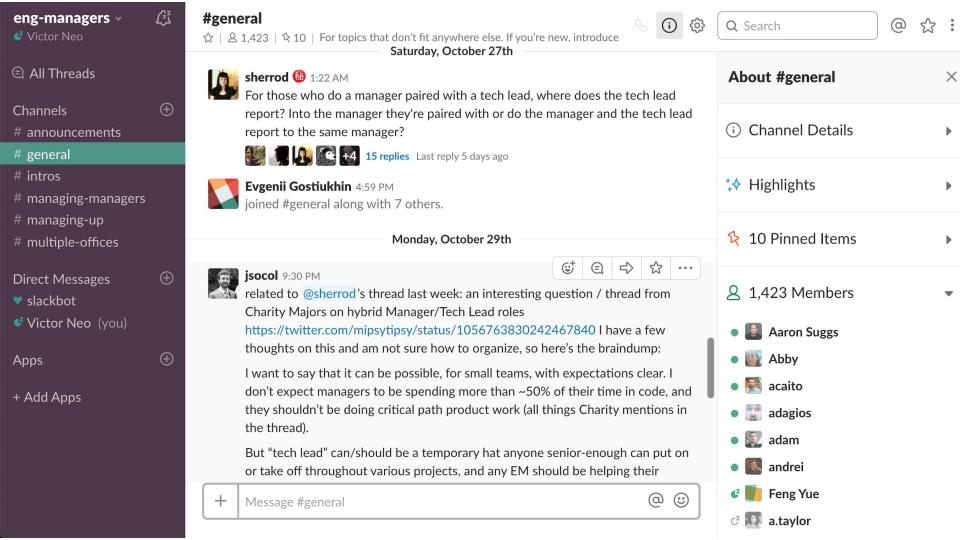
(Management) Communities require wordy interfaces.



Engineering Managers

Welcome to the public landing page for the <u>Engineering Managers Slack group</u>. Our group is a **safe, confidential space for engineering managers new to the role** to chat and support each other.





BLOG

We help engineering + product leaders develop soft skills and build better teams.

Have one-on-one conversations, AMAs, and more with experienced technical leaders about your management challenges.

book a demo $\, o \,$









Issue #309, 26th October 2018



This Week's Favorite

Lessons From Coinbase's Wild Ascent: Four Rules For Scaling

13 minutes read.

There were so many gems in this post that I truly believe you'll find it extremely valuable. Make sure you read the third rule of Varun Srinivasan "Think in 3D to visualize what's missing" — Varun's advice on creating "work maps" to detect bottlenecks is something I'm going to utilize in my quarterly planning and ask to apply on the organization level. I believe it will create important debates about priorities, teams structure and hiring going forward.

Read it later via Pocket or Instapaper.

Share it via Twitter or email.



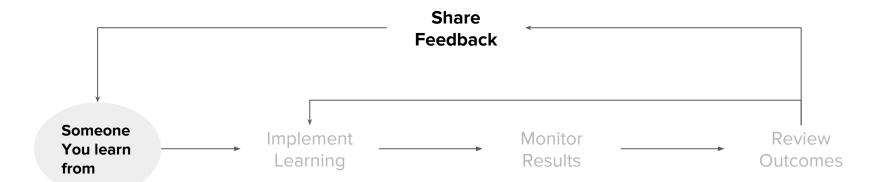


The question isn't:

"Are we building communities wrongly?"

"Should we build a new community with new rules?"



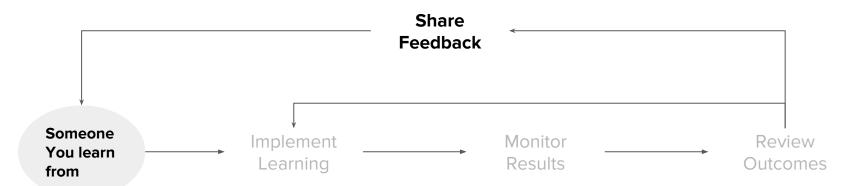




We are the cause of the broken feedback loop



(This needs to be done by us!)

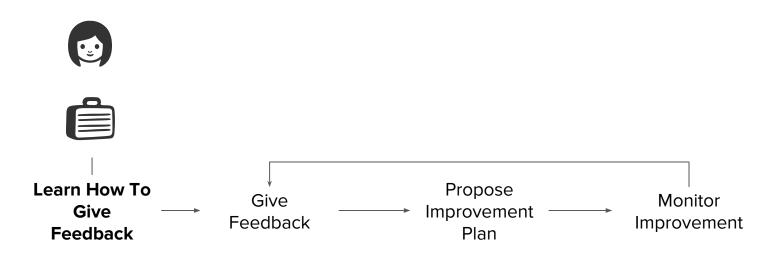




(3)	
	ň
_	•

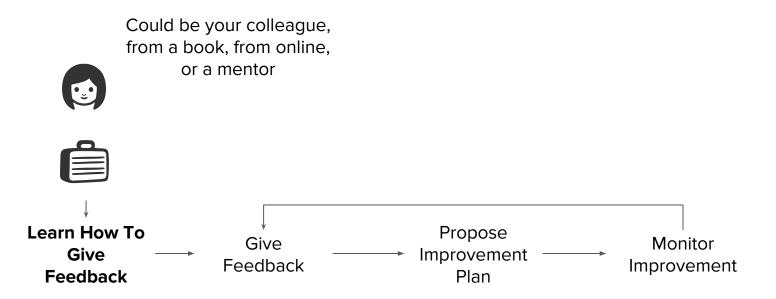
Question: How many of you have given feedback

to a person that you've learnt from?



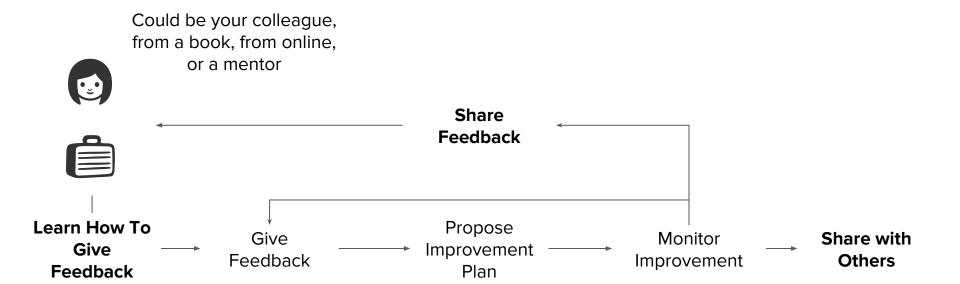
Example: Dealing with Poor Performers





Example: Dealing with Poor Performers





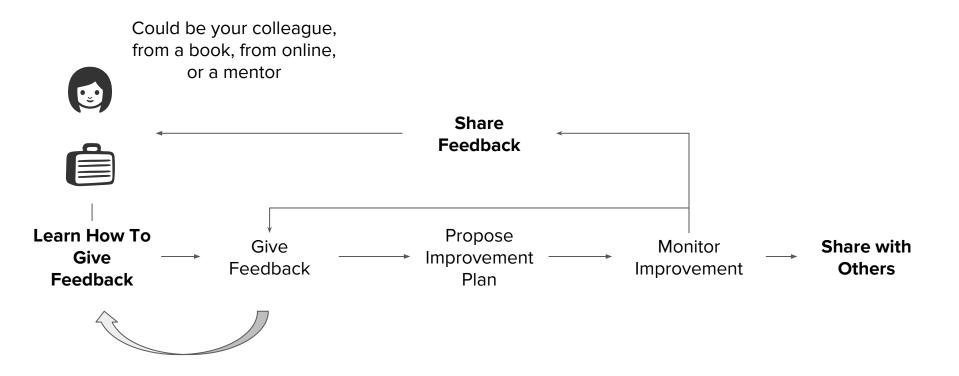


Can we give feedback even earlier?

_

"Great feedback! I'm implementing this, would you like to know how it goes in a few weeks time?"







("I don't want to give unsolicited feedback...")

ď	IJ,	×













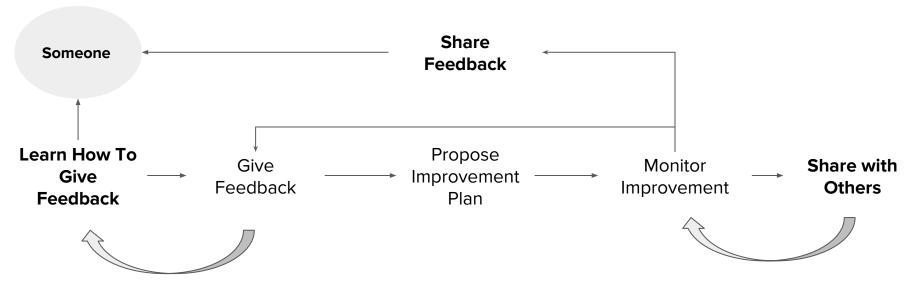




(The one article that made me commit to management track)

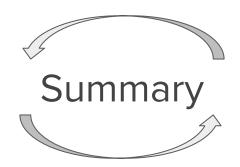


Someone could be your colleague, from a book, from online, or a mentor

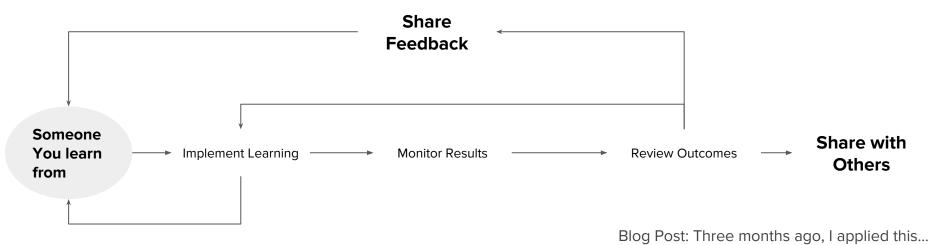




(I'm sure speakers really, really appreciate people who give feedback.)







"Great feedback! I'm implementing this, would you like to know how it goes in x weeks time?"



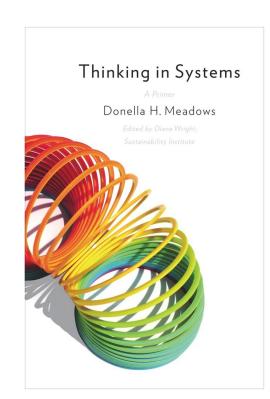
It's tough to build communities due to **long feedback loops**



The world operates in the form of a feedback loop.







"Sometimes I challenge my students to try to think of any human decision that occurs without a feedback loop—that is, a decision that is made without regard to any information about the level of the stock it influences.

Try thinking about that yourself.

The more you do, the more you'll begin to see feedback loops everywhere."



Every company will be engaging in DevRel.

Thank you!

@victorneo





(Please do give me feedback after this talk too!)

@victorneo





Dev Rel Summit

2018 - Singapore

